



MICHAEL ANDERSON

Residential Wood Flooring Supervisor

Seasoned Wood Flooring Installer specializing in high-volume residential projects. Demonstrates a proactive approach to managing installations efficiently while ensuring exemplary quality standards. Possesses extensive knowledge of various wood types and installation methods, contributing to successful project outcomes. Recognized for optimizing workflows and enhancing team productivity through effective leadership. Skilled in client communication, ensuring that expectations are not only met but exceeded.

CONTACT

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- San Francisco, CA

EDUCATION

Diploma in Floor Coverings

Vocational School
2012

SKILLS

- high-volume installations
- team supervision
- client communication
- scheduling
- training
- quality assurance

LANGUAGES

- English
- Spanish
- French

WORK EXPERIENCE

Residential Wood Flooring Supervisor

2020-2023

Home Comfort Flooring

- Supervised a team of 10 installers on residential flooring projects, ensuring adherence to quality standards.
- Implemented efficient scheduling to maximize productivity and minimize downtime.
- Provided on-site training and mentorship to junior installers, promoting skill development.
- Conducted client walkthroughs to ensure satisfaction with completed installations.
- Managed logistics and material procurement to ensure timely project delivery.
- Utilized feedback from clients to refine installation techniques and processes.

Wood Flooring Installer

2019-2020

Elegant Floors Co.

- Performed residential wood flooring installations with an emphasis on quality and customer satisfaction.
- Conducted pre-installation evaluations to assess site conditions and requirements.
- Utilized advanced tools for precise measurements and installations.
- Maintained a clean and organized work environment to promote safety.
- Collaborated with other trades to coordinate installation schedules efficiently.
- Provided clients with detailed maintenance recommendations post-installation.

ACHIEVEMENTS

- Achieved a 95% client satisfaction rate through exceptional service and quality work.
- Reduced installation times by 20% through improved workflow processes.
- Recognized as 'Employee of the Month' multiple times for outstanding performance.