



# MICHAEL ANDERSON

## Senior Wood Flooring Installer

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### SUMMARY

Distinguished Wood Flooring Installer with over a decade of specialized expertise in domestic and commercial flooring solutions. A proven track record in delivering high-quality installations, coupled with exceptional attention to detail and craftsmanship. Demonstrates a comprehensive understanding of flooring materials, techniques, and the latest industry trends. Adept at managing complex projects from conception to completion, ensuring optimal customer satisfaction while adhering to strict timelines and budgets.

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### WORK EXPERIENCE

#### Senior Wood Flooring Installer Flooring Innovations Inc.

Jan 2023 - Present

- Oversaw installation of over 200 residential and commercial projects annually.
- Utilized advanced tools and techniques to ensure precision in wood flooring alignment.
- Collaborated with design teams to customize flooring solutions based on client preferences.
- Provided expert advice on material selection to enhance durability and aesthetics.
- Trained and mentored junior installers, promoting best practices and safety protocols.
- Implemented rigorous quality control measures, resulting in a 95% customer satisfaction rating.

#### Wood Flooring Technician Premier Flooring Solutions

Jan 2020 - Dec 2022

- Executed detailed wood flooring installations for diverse clientele, including residential and commercial properties.
  - Conducted thorough site assessments to determine installation feasibility and requirements.
  - Maintained inventory of materials and ensured timely procurement to avoid project delays.
  - Utilized specialized equipment for sanding and finishing, enhancing overall appearance.
  - Developed and maintained strong relationships with suppliers to secure favorable terms.
  - Documented project progress and communicated effectively with clients throughout the process.
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### EDUCATION

#### Bachelor of Science in Construction Management, University of Technology, 2009

Sep 2019 - Oct 2020

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### ADDITIONAL INFORMATION

- **Technical Skills:** wood flooring installation, project management, customer relations, material selection, quality control, team leadership
- **Awards/Activities:** Received 'Installer of the Year' award for outstanding performance in 2020.
- **Awards/Activities:** Increased client retention rates by 30% through exceptional service and follow-up.
- **Awards/Activities:** Reduced material waste by 15% through improved installation processes.
- **Languages:** English, Spanish, French