



Phone: (555) 234-5678

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EXPERTISE SKILLS

- 802.11ac
- Network Configuration
- Client Support
- Troubleshooting
- Site Surveys
- Performance Optimization

LANGUAGES

- English
- Spanish
- French

CERTIFICATION

- Bachelor of Science in Computer Science, Tech University

REFERENCES

John Smith

Senior Manager, Tech Corp
john.smith@email.com

Sarah Johnson

Director, Innovation Labs
sarah.j@email.com

Michael Brown

VP Engineering, Solutions Inc
mbrown@email.com

MICHAEL ANDERSON

WIRELESS NETWORK ENGINEER

I am a dedicated Wireless Network Engineer with 5 years of experience in the IT industry, focusing on the implementation and management of wireless networks for small to medium-sized businesses. My approach combines technical expertise with a deep understanding of client needs, ensuring that network solutions are not only effective but also tailored to specific operational requirements.

PROFESSIONAL EXPERIENCE

TechWave Solutions

Mar 2018 - Present

Wireless Network Engineer

- Implemented and configured wireless networks for over 50 small businesses, enhancing connectivity and performance.
- Conducted site surveys to assess wireless coverage and recommend optimal access point placements.
- Resolved network issues promptly, achieving a 95% customer satisfaction rating.
- Provided technical support and training to clients on wireless network management.
- Monitored network performance and implemented necessary adjustments for optimal operation.
- Collaborated with vendors to procure necessary hardware and software for installations.

ConnectNow Services

Dec 2015 - Jan 2018

Network Technician

- Assisted in the setup and configuration of wireless networks for residential and small office clients.
- Performed routine maintenance checks on network equipment to ensure reliability.
- Troubleshot connectivity issues and provided solutions to enhance user experience.
- Educated clients on the benefits of wireless technology and best practices.
- Documented network configurations and changes for future reference.
- Participated in client meetings to discuss network needs and solutions.

ACHIEVEMENTS

- Increased client network speeds by an average of 20% through strategic upgrades.
- Received positive feedback from clients for outstanding service and support.
- Contributed to a project that improved network security protocols for small businesses.