# MA

## CONTACT

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- San Francisco, CA

## EDUCATION

**Master of Science in Information Technology**

University
2016-2020

## SKILLS

- Windows Server
- Active Directory
- Virtualization
- Security Management
- Process Automation
- Project Management

## LANGUAGES

- English
- Spanish
- French

# MICHAEL ANDERSON

### Senior Windows Systems Administrator

Expert Windows Systems Administrator with over 15 years of experience in designing and managing complex IT infrastructures. Demonstrated ability to lead significant projects that enhance system reliability and performance. In-depth knowledge of Windows Server management, Active Directory, and virtualization technologies. Proven track record in improving system availability through effective monitoring and proactive maintenance.

## 💼 WORK EXPERIENCE

**Senior Windows Systems Administrator**                    2020-2023

Global Enterprises Inc.

- Architected a Windows server infrastructure that supports over 1000 users globally.
- Implemented comprehensive security measures, reducing breaches by 70%.
- Led a team in migrating to a hybrid cloud environment, enhancing flexibility.
- Developed scripts to automate routine backups and system monitoring tasks.
- Conducted training sessions on new technologies for IT staff.
- Collaborated with executive management to align IT strategy with business goals.

**Windows Server Engineer**                    2019-2020

Tech Dynamics Ltd.

- Managed multiple server environments, ensuring optimal performance and security.
- Configured Active Directory and managed user access across the organization.
- Resolved system issues in a timely manner, minimizing downtime.
- Documented operational procedures and created user manuals for IT staff.
- Participated in disaster recovery planning and execution.
- Evaluated and recommended new technologies for infrastructure improvements.

## ⭐ ACHIEVEMENTS

- Increased system uptime to 99.95% through proactive maintenance.
- Recognized with 'Excellence in Leadership' award in 2022.
- Implemented a new monitoring system that reduced incidents by 40%.