MICHAEL ANDERSON

Senior WAN Engineer

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SUMMARY

As a Wide Area Network Engineer with over 8 years of experience in designing and implementing large-scale network solutions, I have developed a strong expertise in WAN technologies and protocols. My career began in a telecommunications firm where I honed my skills in network architecture, focusing on optimizing connectivity for enterprise clients.

WORK EXPERIENCE

Senior WAN Engineer Global Tech Solutions   *Jan 2023 - Present*

- Designed and deployed a multi-site WAN architecture using MPLS, improving data transfer speeds by 50%.
- Collaborated with cloud service providers to ensure seamless integration of WAN services.
- Conducted performance tuning and optimization of existing WAN links, resulting in a 30% reduction in latency.
- Implemented network monitoring tools to proactively identify and resolve connection issues.
- Led a team of engineers in a project to migrate legacy systems to a modern WAN infrastructure.
- Provided technical training and support for junior engineers, enhancing team capabilities.

Network Engineer Tech Innovations Inc.   *Jan 2020 - Dec 2022*

- Assisted in the rollout of a nationwide WAN project, connecting over 100 branch offices.
- Performed troubleshooting and maintenance on network equipment including routers and switches.
- Developed documentation for network topology and configurations for future reference.
- Engaged in capacity planning to ensure scalability of network resources.
- Worked closely with vendors to negotiate contracts for WAN services and hardware.
- Participated in regular network security assessments to mitigate risks.

EDUCATION

Bachelor of Science in Computer Networking, University of Technology   *Sep 2019 - Oct 2020*

ADDITIONAL INFORMATION

- **Technical Skills:** MPLS, BGP, OSPF, Cisco Routers, Network Security, WAN Optimization
- **Awards/Activities:** Received the 'Innovator of the Year' award for developing an automated network monitoring system.
- **Awards/Activities:** Successfully reduced operational costs by 20% through vendor management and negotiation.
- **Awards/Activities:** Improved network uptime to 99.9% through rigorous maintenance schedules and upgrades.
- **Languages:** English, Spanish, French