

# MICHAEL ANDERSON

Senior Rafting Guide

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Resourceful White Water Rafting Guide with a strong commitment to safety and exceptional service delivery. Extensive experience in managing rafting excursions, ensuring participant safety and enjoyment throughout. Proficient in team collaboration and logistics management, facilitating seamless operations in dynamic environments. Recognized for the ability to adapt to rapidly changing conditions while maintaining high safety standards.

## WORK EXPERIENCE

### Senior Rafting Guide | Wild Rivers Expeditions

Jan 2022 – Present

- Led multi-day rafting trips, ensuring safety and enjoyment for diverse groups.
- Conducted safety drills and pre-trip orientations, enhancing participant preparedness.
- Managed equipment logistics and maintenance, ensuring operational efficiency.
- Facilitated educational discussions regarding river ecology and conservation efforts.
- Provided first aid and emergency response during excursions as necessary.
- Achieved high participant satisfaction scores, reflecting effective leadership and engagement.

### Rafting Guide | Riverside Adventures

Jul 2019 – Dec 2021

- Supported lead guides in conducting rafting trips, ensuring guest safety and satisfaction.
- Participated in regular training sessions to enhance safety and emergency response skills.
- Assisted in equipment preparation and maintenance, ensuring operational readiness.
- Engaged guests with information on local wildlife and environmental conservation.
- Provided exceptional customer service, receiving positive feedback from participants.
- Contributed to a collaborative team environment, enhancing overall trip quality.

## SKILLS

Safety Management

Team Collaboration

Environmental Education

Logistics Management

Emergency Preparedness

Customer Service

## EDUCATION

### Bachelor of Arts in Outdoor Recreation

2012

University of Vermont

## ACHIEVEMENTS

- Recognized for outstanding leadership and service during multiple community outreach events.
- Successfully implemented a new training program for guides, improving safety compliance.
- Achieved a significant increase in guest return rates due to enhanced service offerings.

## LANGUAGES

English

Spanish

French