

MICHAEL ANDERSON

Housing Services Manager

- San Francisco, CA
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Experienced Welfare Services Officer with a focus on homelessness prevention and housing support. Extensive background in developing programs that provide essential resources and support for individuals experiencing homelessness. Proven ability to engage stakeholders and secure funding for innovative housing solutions. Expertise in assessing client needs and implementing effective intervention strategies. Committed to advocating for systemic change to address homelessness and improve community well-being.

WORK EXPERIENCE

Housing Services Manager | Homeless Outreach Program

Jan 2022 – Present

- Managed housing programs for over 300 homeless individuals.
- Developed partnerships with local landlords to increase housing availability.
- Coordinated case management services to support client transitions.
- Trained staff on best practices for homelessness prevention.
- Conducted outreach to engage clients in services.
- Evaluated program effectiveness through client feedback and outcomes.

Community Outreach Coordinator | City Shelter Services

Jul 2019 – Dec 2021

- Organized community events to raise awareness about homelessness.
- Developed educational materials for clients on available resources.
- Facilitated support groups for individuals experiencing homelessness.
- Collaborated with local businesses to secure donations.
- Tracked service utilization metrics to inform program development.
- Advocated for policy changes to improve housing access.

SKILLS

homelessness prevention

housing support

program management

community outreach

stakeholder engagement

advocacy

EDUCATION

Master of Social Work

2015 – 2019

University of Social Justice

ACHIEVEMENTS

- Successfully reduced homelessness rates in the community by 25% through innovative programming.
- Received the Community Service Award for outstanding dedication to housing initiatives.
- Implemented a new client tracking system that improved service delivery efficiency.

LANGUAGES

English

Spanish

French