



 (555) 234-5678

 michael.anderson@email.com

 San Francisco, CA

 www.michaelanderson.com

SKILLS

- family support
- child welfare
- program management
- case planning
- collaboration
- counseling

EDUCATION

MASTER OF SOCIAL WORK, STATE UNIVERSITY

LANGUAGE

- English
- Spanish
- German

ACHIEVEMENTS

- Successfully implemented a family resilience program that reduced re-entry into care by 40%.
- Received the Outstanding Service Award for commitment to child welfare.
- Increased family engagement in services by 50% through enhanced outreach efforts.

Michael Anderson

FAMILY SERVICES MANAGER

Dedicated Welfare Services Officer with a focus on family support services and child welfare. Proven track record in managing programs that provide essential services to families in crisis. Expertise in child protection policies and procedures, with a strong commitment to ensuring the safety and well-being of children. Skilled in collaboration with social workers and community organizations to deliver holistic support.

EXPERIENCE

FAMILY SERVICES MANAGER

Child Welfare Agency

2016 - Present

- Managed family support programs serving over 500 families annually.
- Developed comprehensive case plans for families in need.
- Trained staff on child protection policies and best practices.
- Facilitated family counseling sessions to promote healing.
- Collaborated with schools to support children's educational needs.
- Monitored program outcomes and adjusted strategies accordingly.

CHILD WELFARE SPECIALIST

State Child Services

2014 - 2016

- Conducted home visits to assess family situations.
- Developed intervention plans for at-risk children.
- Collaborated with law enforcement on child protection cases.
- Participated in multidisciplinary team meetings to discuss cases.
- Provided resources and referrals to families in need.
- Maintained accurate case documentation and records.