MA

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Website: www.michaelanderson.com

EXPERTISE SKILLS

- User Research
- Accessibility Design
- Prototyping
- Usability Testing
- Interaction Design
- Adobe XD

LANGUAGES

- English
- Spanish
- French

CERTIFICATION

- Master of Science in Human-Computer Interaction

REFERENCES

John Smith
Senior Manager, Tech Corp
john.smith@email.com

Sarah Johnson
Director, Innovation Labs
sarah.j@email.com

Michael Brown
VP Engineering, Solutions Inc
mbrown@email.com

MICHAEL ANDERSON

UX DESIGNER

I am a passionate Web UX Developer with 8 years of experience in the healthcare industry, focusing on creating accessible and user-friendly digital solutions for patients and healthcare professionals. My background in human-computer interaction allows me to effectively address the unique needs of users in this sector. I have a proven track record in conducting user research and usability testing to inform design decisions that enhance patient experiences.

PROFESSIONAL EXPERIENCE

HealthTech Solutions   *Mar 2018 - Present*
UX Designer

- Developed user interfaces for patient portals, improving user satisfaction by 40%.
- Conducted usability tests with healthcare professionals to refine design features based on actual usage.
- Collaborated with developers to implement accessibility standards, ensuring compliance with ADA guidelines.
- Created wireframes and prototypes using Adobe XD, enhancing communication across teams.
- Analyzed user feedback to identify pain points, leading to targeted design adjustments.
- Developed documentation for design processes, promoting consistency across projects.

MediApp Inc.   *Dec 2015 - Jan 2018*
UI/UX Researcher

- Conducted in-depth user research to gather insights into patient interactions with digital tools.
- Developed and maintained user personas to guide design decisions across multiple projects.
- Facilitated workshops to engage stakeholders in the design process and gather diverse perspectives.
- Utilized analytics tools to monitor user behavior, informing iterative design improvements.
- Presented findings to senior management, influencing strategic product development.
- Created visual assets for presentations, effectively communicating design concepts to non-designers.

ACHIEVEMENTS

- Improved patient engagement metrics by 30% through the redesign of the patient portal.
- Received recognition for outstanding contribution to the development of an award-winning telehealth app.
- Speaker at the Annual Healthcare UX Conference, presenting on design challenges in healthcare applications.