MA

Phone: (555) 234-5678

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Address: San Francisco, CA

Website: www.michaelanderson.com

EXPERTISE SKILLS

- Selenium
- QTest
- Manual Testing
- Automation Testing
- Performance Testing
- Agile

LANGUAGES

- English
- Spanish
- French

CERTIFICATION

- Bachelor of Arts in Computer Information Systems

REFERENCES

John Smith
Senior Manager, Tech Corp
john.smith@email.com

Sarah Johnson
Director, Innovation Labs
sarah.j@email.com

Michael Brown
VP Engineering, Solutions Inc
mbrown@email.com

MICHAEL ANDERSON

LEAD WEB TESTING ENGINEER

Creative and detail-oriented Web Testing Engineer with over 7 years of experience in the retail industry, focused on delivering high-quality web applications. Strong expertise in both manual and automated testing, particularly within e-commerce platforms. Highly skilled in developing and executing test plans, identifying and documenting defects, and collaborating with cross-functional teams.

PROFESSIONAL EXPERIENCE

RetailTech Group *Mar 2018 - Present*
Lead Web Testing Engineer

- Led a team of testers in executing testing strategies for major e-commerce launches.
- Developed automated test scripts using Selenium, reducing manual testing efforts by 45%.
- Managed defect tracking and reporting processes using QTest, improving visibility for stakeholders.
- Conducted performance testing to ensure applications could handle high traffic volumes during sales events.
- Facilitated training sessions on testing processes and tools for new team members.
- Collaborated closely with UX/UI designers to ensure alignment in design and functionality.

ShopSmart Solutions *Dec 2015 - Jan 2018*
Web Testing Engineer

- Executed manual testing for various retail applications, ensuring functionality and performance.
- Developed test cases based on requirements and executed them to validate application behavior.
- Automated regression tests, enhancing testing efficiency and reducing time to market.
- Participated in Agile ceremonies, providing testing insights and updates to the team.
- Monitored application performance post-deployment, addressing issues immediately.
- Documented test results and communicated findings to development teams for quick resolution.

ACHIEVEMENTS

- Increased test automation coverage from 30% to 80% within one year.
- Awarded 'Best Team Player' for exceptional collaboration and project contributions.
- Played a key role in a project that resulted in a 25% increase in customer conversion rates.