



MICHAEL ANDERSON

Senior Web Testing Engineer

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SUMMARY

Dedicated Web Testing Engineer with over 8 years of experience in software quality assurance and testing across various industries including finance and e-commerce. Proven track record in manual and automated testing, ensuring application functionality and reliability. Strong analytical skills with the ability to identify defects and troubleshoot complex issues efficiently. Skilled in using testing tools such as Selenium and JIRA to manage testing processes and track defects.

WORK EXPERIENCE

Senior Web Testing Engineer FinTech Solutions Inc.

Jan 2023 - Present

- Developed comprehensive test plans and strategies for web applications to ensure quality delivery.
- Led a team of QA engineers in executing manual and automated tests using Selenium and TestNG.
- Identified, documented, and tracked defects in JIRA, improving defect resolution time by 30%.
- Collaborated with developers and product owners to refine requirements and acceptance criteria.
- Executed performance testing for high-traffic financial applications, optimizing load times by 20%.
- Conducted training sessions on best testing practices for junior QA team members.

Web Testing Engineer E-Com Innovations

Jan 2020 - Dec 2022

- Performed end-to-end testing of e-commerce platforms, ensuring seamless user experience.
 - Automated regression test suites, reducing manual testing efforts by 40%.
 - Participated in daily Agile stand-ups to report testing progress and discuss challenges.
 - Assisted in the implementation of a new test management tool, enhancing team collaboration.
 - Monitored application performance post-deployment, addressing issues promptly.
 - Documented testing processes and produced detailed test reports for stakeholders.
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EDUCATION

Bachelor of Science in Computer Science

Sep 2019 - Oct 2020

ADDITIONAL INFORMATION

- **Technical Skills:** Selenium, JIRA, TestNG, Agile, Manual Testing, Automation Testing, Performance Testing
- **Awards/Activities:** Reduced testing cycle time by 25% through process optimization.
- **Awards/Activities:** Received 'Employee of the Month' award for outstanding contributions to project quality.
- **Awards/Activities:** Successfully led a project that resulted in a 15% increase in user satisfaction ratings.
- **Languages:** English, Spanish, French