

# MICHAEL ANDERSON

Web Standards Specialist

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Innovative Web Standards Specialist with over 5 years of experience in the telecommunications sector, dedicated to enhancing user experiences across digital platforms. Skilled in evaluating websites for compliance with industry standards and accessibility regulations. Proven track record of working collaboratively with product teams to develop user-centered designs that meet business objectives.

## WORK EXPERIENCE

### Web Standards Specialist | Telecom Innovations Ltd.

Jan 2022 – Present

- Conducted audits of website content to ensure compliance with industry standards.
- Collaborated with product managers to create user-centric web designs.
- Implemented accessibility features that enhanced usability for all users.
- Trained staff on web standards and compliance issues.
- Utilized feedback from user testing to inform design adjustments.
- Documented processes for compliance reviews and audits.

### Web Developer | Connect Solutions Inc.

Jul 2019 – Dec 2021

- Developed and maintained company websites focusing on user experience.
- Ensured adherence to web accessibility standards during development.
- Collaborated with marketing teams to ensure consistent branding across platforms.
- Utilized analytics to track user behavior and improve site performance.
- Participated in design sprints to create innovative web solutions.
- Documented coding standards and best practices for team reference.

## SKILLS

HTML CSS Web Accessibility User Experience Telecommunications Analytics

## EDUCATION

### Bachelor of Science in Web Development

2015 – 2019

University of Telecommunications

## ACHIEVEMENTS

- Increased customer satisfaction scores by 30% through improved web interfaces.
- Recognized for excellence in web compliance at the annual industry conference.
- Developed a user testing protocol adopted by multiple departments.

## LANGUAGES

English Spanish French