

MICHAEL ANDERSON

Web Reliability Engineer

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Proficient Web Reliability Engineer with 2 years of experience in developing, deploying, and maintaining robust web applications in a fast-paced environment. My experience includes working with various cloud platforms and understanding the intricacies of web performance. I am driven by a passion for ensuring that applications are reliable and efficient. I excel at using analytical tools to monitor performance and troubleshoot issues effectively.

WORK EXPERIENCE

Web Reliability Engineer | WebTech Innovators

Jan 2022 – Present

- Monitored web applications for performance and reliability, ensuring user satisfaction.
- Collaborated with development teams to improve application responsiveness.
- Participated in deploying new features while ensuring reliability standards.
- Utilized monitoring tools to track application health and uptime.
- Assisted in documenting operational processes and best practices.
- Worked with the support team to troubleshoot user-reported issues.

Technical Intern | FutureTech Solutions

Jul 2019 – Dec 2021

- Assisted in the monitoring of web applications to ensure optimal performance.
- Helped document technical processes for future reference.
- Participated in team meetings to discuss project progress and challenges.
- Gained exposure to various web technologies and reliability practices.
- Supported the development team in troubleshooting application issues.
- Conducted research on emerging technologies to recommend improvements.

SKILLS

Web Performance Monitoring

Cloud Platforms

Troubleshooting

Documentation

Team Collaboration

Analytical Tools

EDUCATION

Bachelor of Science in Computer Science

2015 – 2019

University of City

ACHIEVEMENTS

- Improved application uptime by 15% through proactive monitoring.
- Recognized for outstanding contributions during the internship program.
- Successfully assisted in the deployment of a new web application feature.

LANGUAGES

English

Spanish

French