

# MICHAEL ANDERSON

Web Quality Engineer

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Proactive Web Quality Engineer with 8 years of experience in the healthcare technology sector. My expertise in quality assurance is complemented by a deep understanding of regulatory compliance and data security standards. I have a proven track record of developing and executing testing strategies that ensure the integrity and reliability of healthcare applications.

## WORK EXPERIENCE

### Web Quality Engineer | HealthTech Innovations

Jan 2022 – Present

- Designed and executed testing protocols for healthcare applications, ensuring compliance with regulations.
- Developed automated tests that reduced testing time by 40% and improved accuracy.
- Collaborated with cross-functional teams to identify and address software vulnerabilities.
- Managed defect tracking and resolution using JIRA, ensuring prompt fixes.
- Conducted training sessions on QA best practices and regulatory compliance.
- Participated in user acceptance testing, gathering feedback for product enhancements.

### Quality Assurance Specialist | Healthcare Solutions Group

Jul 2019 – Dec 2021

- Performed comprehensive testing of healthcare software, focusing on data integrity and security.
- Developed test cases based on user requirements and regulatory standards.
- Coordinated with developers to ensure timely resolution of identified issues.
- Utilized testing tools to automate processes, improving efficiency by 30%.
- Contributed to the creation of documentation for compliance and QA processes.
- Participated in quality audits, ensuring adherence to industry regulations.

## SKILLS

Regulatory Compliance

Data Security

Automated Testing

JIRA

Agile

Healthcare Applications

## EDUCATION

### Bachelor of Science in Health Information Management

2015 – 2019

University of Health

## ACHIEVEMENTS

- Successfully led a project that resulted in zero compliance issues during external audits.
- Received recognition for excellence in quality assurance from senior leadership.
- Improved testing efficiency by implementing best practices across the team.

## LANGUAGES

English

Spanish

French