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SKILLS

- Cypress
- Usability Testing
- Manual Testing
- Agile
- Visual Design
- Quality Assurance

EDUCATION

**BACHELOR OF ARTS IN GRAPHIC DESIGN,
CREATIVE UNIVERSITY**

LANGUAGE

- English
- Spanish
- German

ACHIEVEMENTS

- Improved user satisfaction scores by 20% through effective testing strategies.
- Recognized for outstanding contribution to a high-profile project.
- Created a user feedback loop that enhanced iterative design processes.

Michael Anderson

WEB QUALITY ENGINEER

Creative Web Quality Engineer with 3 years of experience focusing on digital media and interactive applications. I have a strong background in visual design and usability testing, allowing me to bridge the gap between development and user experience. My role involves not just testing functionality but ensuring that the end product resonates with users.

EXPERIENCE

WEB QUALITY ENGINEER

Creative Media Labs

2016 - Present

- Conducted usability testing sessions to gather feedback on interactive elements.
- Developed automated tests using Cypress, improving testing efficiency by 30%.
- Collaborated with designers to ensure that visual elements meet user expectations.
- Managed testing schedules and coordinated with development teams for timely releases.
- Analyzed user feedback to inform design improvements and testing strategies.
- Maintained a comprehensive testing documentation repository for team reference.

QUALITY ASSURANCE INTERN

Digital Innovations Co.

2014 - 2016

- Assisted in the execution of manual testing for web applications.
- Participated in the creation of test cases based on functional requirements.
- Worked closely with the design team to evaluate usability and accessibility.
- Reported bugs and tracked their resolution using GitHub.
- Contributed to the documentation of QA processes, enhancing team knowledge.
- Engaged in team meetings to discuss project progress and QA strategies.