MICHAEL ANDERSON

Web Quality Engineer

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SUMMARY

Results-driven Web Quality Engineer with over 6 years of experience in ensuring the highest standards of web applications through rigorous testing and quality assurance processes. Proven ability to collaborate with cross-functional teams to deliver exceptional user experiences while adhering to best practices in web development. Skilled in automated testing frameworks and continuous integration methodologies, I have successfully implemented testing solutions that improved application reliability and performance.

WORK EXPERIENCE

Web Quality Engineer Tech Innovations Inc.   *Jan 2023 - Present*

- Developed automated test scripts using Selenium and TestNG, reducing manual testing time by 40%.
- Collaborated with developers to implement CI/CD pipelines using Jenkins, enhancing deployment efficiency.
- Conducted performance testing using JMeter, identifying bottlenecks and improving load times by 30%.
- Participated in Agile ceremonies, providing QA insights to improve team deliverables.
- Managed defect tracking and reporting using JIRA, ensuring timely resolution of issues.
- Trained new team members on testing protocols and tools, fostering a culture of quality awareness.

Quality Assurance Specialist Web Solutions Ltd.   *Jan 2020 - Dec 2022*

- Executed manual and automated tests for web applications, enhancing usability and performance.
- Designed test plans and cases that aligned with project requirements, ensuring comprehensive coverage.
- Worked closely with UX/UI teams to improve user interface, leading to a 25% increase in customer satisfaction.
- Reviewed code changes and provided feedback to developers, improving code quality.
- Participated in root cause analysis meetings, contributing to the resolution of recurring issues.
- Maintained documentation of testing processes and results, streamlining knowledge sharing within the team.

EDUCATION

Bachelor of Science in Computer Science, University of Technology   *Sep 2019 - Oct 2020*

ADDITIONAL INFORMATION

- **Technical Skills:** Selenium, JIRA, TestNG, Jenkins, JMeter, Agile methodologies
- **Awards/Activities:** Reduced testing cycle time by 50% through the implementation of automation.
- **Awards/Activities:** Recognized as Employee of the Month for outstanding contributions to product quality.
- **Awards/Activities:** Successfully led a project that achieved a 99% defect-free rate on release.
- **Languages:** English, Spanish, French