MA

MICHAEL ANDERSON

Health Accessibility Specialist

CONTACT

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San Francisco, CA

EDUCATION

Bachelor of Science in Health Information Management

University of Southern California
2019

SKILLS

- WCAG
- HIPAA
- User Testing
- Health Tech
- HTML
- CSS
- Accessibility Audits

LANGUAGES

- English
- Spanish
- French

Proactive Web Accessibility Specialist with over 3 years of experience in the health tech industry. I specialize in making healthcare applications and websites accessible to patients with disabilities. My background in health information management allows me to understand the unique challenges faced by users in this field. I am adept at conducting accessibility audits and implementing changes that ensure compliance with HIPAA and WCAG standards.

💼 WORK EXPERIENCE

Health Accessibility Specialist
2020-2023

HealthCare Innovations

- Evaluated and improved the accessibility of health information websites, resulting in a 30% increase in user engagement from individuals with disabilities.
- Collaborated with UX designers to create accessible patient portals.
- Conducted user testing sessions to gather feedback on digital health applications.
- Developed training materials for staff on accessibility in health tech.
- Maintained compliance with HIPAA regulations while enhancing accessibility.
- Created a checklist of best practices for accessibility in digital health communications.

Accessibility Coordinator
2019-2020

Wellness Tech Solutions

- Worked with development teams to ensure all health apps were compliant with WCAG standards.
- Conducted audits of existing applications for accessibility issues and provided actionable recommendations.
- Facilitated workshops on the importance of accessibility in healthcare.
- Gathered user feedback from patients with disabilities to improve app usability.
- Created an accessibility training program for new employees.
- Partnered with advocacy groups to promote accessible healthcare technologies.

★ ACHIEVEMENTS

- Increased website accessibility ratings from 55% to 90% within one year.
- Successfully trained over 50 staff members on accessibility best practices.
- Developed a patient feedback system that improved app usability scores.