



Michael ANDERSON

ACCESSIBILITY COMPLIANCE OFFICER

Detail-oriented Web Accessibility Specialist with a strong focus on government and public sector websites. With over 6 years of experience, I have a proven track record of ensuring that government digital services are accessible to all citizens, including those with disabilities. I specialize in performing comprehensive accessibility audits and implementing remediation strategies that align with Section 508 standards.

CONTACT

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SKILLS

- Section 508
- WCAG
- Accessibility Audits
- HTML
- Stakeholder Engagement
- Training

LANGUAGES

- English
- Spanish
- French

EDUCATION

**MASTER OF PUBLIC ADMINISTRATION,
HARVARD UNIVERSITY, 2016**

ACHIEVEMENTS

- Achieved recognition for 'Best Practices in Accessibility' from a national government organization.
- Increased public satisfaction ratings by 30% through improved website accessibility.
- Presented at national conferences on the importance of accessibility in government services.

WORK EXPERIENCE

ACCESSIBILITY COMPLIANCE OFFICER

State Government Agency

2020 - 2025

- Conducted accessibility audits on state websites, achieving 100% compliance with Section 508 standards.
- Collaborated with web developers to implement necessary accessibility improvements.
- Developed training materials for staff on accessibility compliance and best practices.
- Engaged with community organizations to gather feedback on website usability.
- Tracked and reported on accessibility compliance metrics to senior management.
- Created a comprehensive accessibility policy for all digital content within the agency.

WEB ACCESSIBILITY ANALYST

City Public Works Department

2015 - 2020

- Performed audits on public-facing websites, increasing accessibility ratings by 40%.
- Worked closely with the IT department to address accessibility issues in online services.
- Conducted user testing with individuals with disabilities to gather insights for improvement.
- Provided recommendations for improving the accessibility of public documents and forms.
- Trained staff on the importance of accessibility in public services.
- Developed resources and guides on accessible digital communication.