



# Michael ANDERSON

## OPERATIONS DIRECTOR

Strategic Water Treatment Plant Manager with a proven track record of enhancing operational performance and achieving sustainability goals in water treatment facilities. With over 14 years of experience, proficiency in leading teams and managing complex projects has been demonstrated. Recognized for exceptional problem-solving skills and the ability to navigate regulatory landscapes while maintaining high standards of water quality.

### CONTACT

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- 📍 San Francisco, CA

### SKILLS

- Operational Strategy
- Crisis Management
- Community Relations
- Budgeting
- Team Development
- Water Resource Management

### LANGUAGES

- English
- Spanish
- French

### EDUCATION

**BACHELOR OF SCIENCE IN ENVIRONMENTAL SCIENCE,  
UNIVERSITY OF MICHIGAN, 2009**

### ACHIEVEMENTS

- Achieved ISO 14001 certification for environmental management in 2021.
- Recognized for leadership in water conservation efforts, receiving the Green Award.
- Successfully reduced chemical costs by 30% through process innovations.

### WORK EXPERIENCE

#### OPERATIONS DIRECTOR

City Water Management

2020 - 2025

- Directed operational strategies for a regional water treatment facility serving over 200,000 residents.
- Implemented a comprehensive water conservation program, achieving a 15% reduction in water usage.
- Led a team in adopting advanced treatment technologies, improving efficiency by 35%.
- Established partnerships with community organizations to promote water awareness.
- Oversaw budget preparation and resource allocation for operational efficiency.
- Managed crisis response protocols during emergencies affecting water supply.

#### WATER TREATMENT SUPERVISOR

Great Lakes Water Authority

2015 - 2020

- Supervised daily operations of a water treatment facility with a capacity of 150 MGD.
- Ensured compliance with all regulatory requirements and internal policies.
- Developed and implemented training programs for operational staff.
- Conducted performance evaluations and provided feedback to enhance team effectiveness.
- Utilized data analytics to optimize treatment processes and reduce costs.
- Engaged with local stakeholders to address community concerns and improve public perception.