



# Michael ANDERSON

## DIRECTOR OF WATER OPERATIONS

Strategic Water Maintenance Manager with extensive experience in the public sector, focusing on infrastructure development and community engagement. Demonstrates a strong ability to manage complex water systems while ensuring compliance with regulatory standards. Proven expertise in crafting policies and procedures that enhance operational efficiency and service delivery. Adept at building relationships with government agencies, community organizations, and stakeholders to promote transparency and collaboration.

### CONTACT

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- 📍 San Francisco, CA

### SKILLS

- Infrastructure Development
- Community Engagement
- Strategic Planning
- Regulatory Compliance
- Team Management
- Policy Development

### LANGUAGES

- English
- Spanish
- French

### EDUCATION

**MASTER OF PUBLIC ADMINISTRATION,  
UNIVERSITY OF CIVIC LEADERSHIP,  
2015**

### ACHIEVEMENTS

- Successfully secured funding for a \$3 million infrastructure improvement project.
- Recognized for excellence in leadership with the 'Public Service Award'.
- Implemented a new water conservation policy that reduced consumption by 20% within one year.

### WORK EXPERIENCE

#### DIRECTOR OF WATER OPERATIONS

City Water Authority

2020 - 2025

- Directed water operations for a metropolitan area, managing a budget of over \$10 million.
- Developed and implemented strategic plans that improved service delivery and operational efficiency.
- Engaged with community stakeholders to address concerns and promote water conservation initiatives.
- Oversaw regulatory compliance for all water-related activities, ensuring adherence to safety standards.
- Managed a diverse team of professionals, fostering a culture of excellence and accountability.
- Led initiatives to upgrade aging infrastructure, resulting in improved system reliability.

#### WATER RESOURCES PLANNER

State Water Board

2015 - 2020

- Developed water resource management plans in alignment with state regulations and community needs.
- Conducted data analysis to inform policy decisions and resource allocation strategies.
- Collaborated with local agencies to promote integrated water management practices.
- Facilitated workshops and training sessions to educate stakeholders on water conservation.
- Monitored and evaluated the effectiveness of water management programs.
- Prepared comprehensive reports for senior management on water resource initiatives.