



MICHAEL ANDERSON

Water Heater Technician

With a distinguished career in plumbing and water heating systems, the Water Heater Technician is noted for a meticulous approach to installations and repairs. This professional leverages extensive knowledge of plumbing codes and regulations to ensure compliance and safety in every project undertaken. Adept in both residential and commercial settings, the technician demonstrates an unwavering commitment to customer service excellence, fostering long-term relationships with clients.

CONTACT

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- San Francisco, CA

EDUCATION

Diploma in Plumbing

State Technical Institute
2014

SKILLS

- plumbing compliance
- eco-friendly solutions
- customer support
- troubleshooting skills
- service documentation
- teamwork

LANGUAGES

- English
- Spanish
- French

WORK EXPERIENCE

Water Heater Technician

2020-2023

All Seasons Plumbing

- Specialized in the installation of eco-friendly water heating systems.
- Conducted comprehensive inspections for compliance with safety standards.
- Engaged in troubleshooting and resolving customer complaints efficiently.
- Maintained accurate service records and documentation.
- Collaborated with suppliers to manage inventory effectively.
- Participated in training programs to enhance technical knowledge.

Junior Plumbing Technician

2019-2020

FastTrack Plumbing

- Assisted in the installation and repair of water heating units.
- Learned and applied plumbing codes and safety regulations.
- Provided customer support and answered service-related inquiries.
- Ensured tools and equipment were maintained and organized.
- Documented service calls and client interactions accurately.
- Participated in team discussions to improve service delivery.

ACHIEVEMENTS

- Received a service excellence award for outstanding customer feedback.
- Achieved a 50% reduction in service delays through process improvements.
- Successfully completed over 300 installations in three years.