



# MICHAEL ANDERSON

## Senior Water Operations Manager

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### SUMMARY

Distinguished Water Distribution Manager with over 15 years of extensive experience in managing large-scale municipal water systems. Expertise encompasses strategic planning, resource allocation, and compliance with environmental regulations. Proven track record in enhancing operational efficiency through innovative technologies and process improvements. Adept at leading cross-functional teams to deliver exceptional service quality while ensuring the sustainability of water resources.

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### WORK EXPERIENCE

#### Senior Water Operations Manager City of Springfield

Jan 2023 - Present

- Oversaw daily operations of water treatment facilities serving over 500,000 residents.
- Implemented advanced SCADA systems for real-time monitoring and data analysis.
- Led a team of 50+ professionals, enhancing productivity and service reliability.
- Developed and executed a comprehensive water quality management program.
- Negotiated multi-million dollar contracts for infrastructure upgrades and maintenance.
- Facilitated community workshops on water conservation and sustainability practices.

#### Water Distribution Supervisor Green Valley Water District

Jan 2020 - Dec 2022

- Managed distribution network operations, ensuring compliance with state and federal regulations.
  - Conducted regular inspections and assessments of pipeline integrity and performance.
  - Coordinated emergency response protocols during service disruptions.
  - Developed training modules for staff on safety and operational best practices.
  - Utilized GIS technology for mapping and analyzing system performance.
  - Enhanced customer service response times through process optimization.
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### EDUCATION

#### Master of Science in Environmental Engineering, University of California, 2009

Sep 2019 - Oct 2020

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### ADDITIONAL INFORMATION

- **Technical Skills:** Water Quality Management, SCADA Systems, Regulatory Compliance, Project Management, Team Leadership, Community Engagement
- **Awards/Activities:** Received the 'Excellence in Water Management' award from the National Water Association.
- **Awards/Activities:** Reduced operational costs by 20% through efficiency initiatives.
- **Awards/Activities:** Successfully led a \$10 million infrastructure modernization project ahead of schedule.
- **Languages:** English, Spanish, French