



(555) 234-5678

michael.anderson@email.com

San Francisco, CA

www.michaelanderson.com

SKILLS

- operational management
- waste processing
- team leadership
- vendor management
- compliance
- performance monitoring

EDUCATION

**BACHELOR OF SCIENCE IN BUSINESS
ADMINISTRATION, UNIVERSITY OF
COMMERCE**

LANGUAGE

- English
- Spanish
- German

ACHIEVEMENTS

- Increased waste collection efficiency by 25% through process optimization.
- Recognized for achieving a 100% compliance rate in environmental audits.
- Implemented a community engagement initiative that boosted recycling participation by 15%.

Michael Anderson

OPERATIONS MANAGER, WASTE MANAGEMENT

Results-driven Waste Management Specialist with a focus on operational management and efficiency improvement in waste handling processes. Extensive experience in overseeing waste collection, treatment, and disposal operations for municipal and commercial entities. Proven track record in leading teams to achieve operational excellence while ensuring compliance with environmental regulations. Skilled in developing and implementing strategies to enhance waste processing efficiency and reduce costs.

EXPERIENCE

OPERATIONS MANAGER, WASTE MANAGEMENT

City Waste Services

2016 - Present

- Oversaw daily operations of waste collection and disposal services for the municipality.
- Implemented process improvements that increased operational efficiency by 20%.
- Managed a team of 50 personnel, ensuring adherence to safety and compliance standards.
- Negotiated contracts with waste disposal vendors to optimize service delivery.
- Developed and monitored key performance indicators (KPIs) for waste management operations.
- Conducted regular training sessions to enhance team performance and safety awareness.

WASTE COLLECTION SUPERVISOR

Metro Waste Management

2014 - 2016

- Supervised waste collection routes and ensured timely service delivery.
- Trained new employees on operational procedures and safety protocols.
- Monitored vehicle maintenance and compliance with environmental regulations.
- Collaborated with city officials to address community waste management concerns.
- Implemented a feedback system to improve service quality based on community input.
- Reported on operational performance to senior management and stakeholders.