



# MICHAEL ANDERSON

## WASTE COLLECTION OPERATIONS MANAGER

### PROFILE

Dynamic Waste Collection Manager with extensive experience in municipal waste management and strategic planning. Expertise encompasses the development of innovative waste collection programs, enhancing community engagement, and fostering partnerships with local organizations. A results-oriented leader capable of driving operational efficiencies while advocating for sustainable waste practices. Proven track record in deploying advanced technologies to optimize collection routes and improve service delivery.

### EXPERIENCE

#### WASTE COLLECTION OPERATIONS MANAGER

##### City of Greenfield

2016 - Present

- Directed waste collection services for a city with a population of over 200,000 residents.
- Implemented a new waste diversion program, increasing recycling participation by 35%.
- Managed a budget of \$2 million, ensuring financial accountability and efficiency.
- Established performance metrics to assess productivity and service quality.
- Conducted community outreach to educate residents on waste reduction.
- Facilitated training sessions for staff on emerging waste management technologies.

#### ASSISTANT WASTE COLLECTION MANAGER

##### Metro Waste Services

2014 - 2016

- Assisted in the management of daily waste collection operations across multiple routes.
- Developed a customer feedback system to enhance service responsiveness.
- Coordinated with city officials to align waste management strategies with municipal policies.
- Analyzed operational data to identify trends and areas for improvement.
- Supported the implementation of a new waste collection vehicle fleet.
- Achieved a 15% reduction in missed collections through improved route planning.

### CONTACT

- (555) 234-5678
- michael.anderson@email.com
- San Francisco, CA

### SKILLS

- Strategic Planning
- Community Engagement
- Budget Management
- Performance Metrics
- Data-Driven Decision Making
- Program Development

### LANGUAGES

- English
- Spanish
- French

### EDUCATION

BACHELOR OF SCIENCE IN ENVIRONMENTAL SCIENCE, GREENFIELD UNIVERSITY, 2012

### ACHIEVEMENTS

- Recognized for excellence in service delivery by the State Waste Management Association.
- Increased community participation in recycling programs by 50%.
- Successfully reduced operational costs by 20% through strategic resource management.