



MICHAEL ANDERSON

WAREHOUSE QUALITY MANAGER

PROFILE

Dynamic Warehouse Quality Manager with a proven track record of enhancing operational efficiency and ensuring product integrity in fast-paced logistics environments. Expertise in quality management systems, with a keen eye for detail and a commitment to fostering a culture of excellence among warehouse teams. Skilled at developing and implementing innovative quality assurance strategies that not only meet but exceed compliance requirements.

EXPERIENCE

WAREHOUSE QUALITY MANAGER

Prime Distribution Services

2016 - Present

- Established and maintained quality management frameworks to uphold product standards.
- Conducted comprehensive quality audits to identify areas for improvement.
- Collaborated with procurement teams to ensure supplier quality compliance.
- Developed training materials that enhanced team knowledge on quality policies.
- Utilized Lean Six Sigma methodologies to streamline quality processes.
- Achieved a 35% decrease in quality-related incidents over two years.

QUALITY CONTROL ANALYST

Reliable Warehousing Inc.

2014 - 2016

- Performed quality inspections on incoming and outgoing shipments to ensure compliance.
- Implemented tracking systems for quality metrics to enhance reporting accuracy.
- Provided feedback to warehouse management on quality-related issues and trends.
- Assisted in the development of corrective action plans for non-conforming products.
- Conducted training on quality standards for warehouse personnel.
- Increased first-pass yield by 20% through effective quality monitoring.

CONTACT

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SKILLS

- Quality Management
- Operational Efficiency
- Root Cause Analysis
- Team Leadership
- Supplier Quality
- Lean Six Sigma

LANGUAGES

- English
- Spanish
- French

EDUCATION

MASTER OF SCIENCE IN INDUSTRIAL ENGINEERING, GEORGIA TECH, 2015

ACHIEVEMENTS

- Developed a quality improvement initiative that resulted in a 50% reduction in defects.
- Awarded the Quality Excellence Award for outstanding performance in quality assurance.
- Successfully implemented a new ERP system that improved inventory accuracy by 30%.