



# MICHAEL ANDERSON

## Senior Warehouse Operations Manager

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### SUMMARY

Visionary Warehouse Operations Manager with over a decade of experience in optimizing supply chain processes and enhancing operational efficiency. Demonstrated expertise in managing large-scale warehouse operations, implementing innovative inventory management systems, and leading cross-functional teams to achieve strategic objectives. Proficient in leveraging data analytics to inform decision-making and drive continuous improvement initiatives.

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### WORK EXPERIENCE

#### Senior Warehouse Operations Manager Global Logistics Solutions

Jan 2023 - Present

- Directed daily operations of a 200,000 sq. ft. distribution center, managing a workforce of 150 personnel.
- Implemented a state-of-the-art warehouse management system, resulting in a 30% increase in inventory accuracy.
- Developed and executed cost-saving initiatives that reduced operational expenses by 15% annually.
- Established key performance indicators to monitor team performance and productivity.
- Facilitated weekly operational reviews with stakeholders to align on goals and objectives.
- Championed safety protocols, achieving a 40% reduction in workplace incidents.

#### Warehouse Operations Supervisor Retail Distribution Corp

Jan 2020 - Dec 2022

- Oversaw a team of 60 employees, coordinating all aspects of warehouse operations.
  - Implemented lean inventory practices, which decreased stock holding costs by 20%.
  - Managed vendor relationships and negotiated contracts to ensure optimal supply chain efficiency.
  - Conducted regular training sessions on equipment operation and safety compliance.
  - Analyzed operational metrics to identify areas for improvement and drove process enhancements.
  - Collaborated with transportation teams to streamline order fulfillment processes.
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### EDUCATION

**Master of Business Administration (MBA), Supply Chain Management, University of Michigan** Sep 2019 - Oct 2020

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### ADDITIONAL INFORMATION

- **Technical Skills:** warehouse management, inventory control, team leadership, process optimization, data analysis, safety compliance
- **Awards/Activities:** Received the 'Excellence in Operations' award for outstanding performance in 2020.
- **Awards/Activities:** Led a project that increased order fulfillment efficiency by 25%.
- **Awards/Activities:** Successfully reduced labor costs by 10% through process automation.
- **Languages:** English, Spanish, French