

MICHAEL ANDERSON

Online Academic Counselor

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Compassionate Virtual Education Advisor with a unique blend of experience in counseling and education, spanning over 9 years. Specializes in providing personalized academic support to students in online learning environments. Proficient in developing individualized learning plans that cater to diverse student needs and learning styles. Strong ability to build trust and rapport with students, fostering a supportive and encouraging environment.

WORK EXPERIENCE

Online Academic Counselor | Virtual Scholars Academy

Jan 2022 – Present

- Developed individualized learning plans for over 100 students, enhancing academic performance.
- Provided ongoing counseling and support via online platforms.
- Conducted assessments to identify student strengths and areas for improvement.
- Collaborated with educators to align academic goals with course offerings.
- Facilitated support groups to foster peer connection among students.
- Utilized data analytics to track student progress and adjust plans accordingly.

Educational Support Specialist | E-Learning Solutions

Jul 2019 – Dec 2021

- Provided academic support and resources to online learners, resulting in a 30% improvement in grades.
- Designed and delivered training for students on effective online learning strategies.
- Maintained regular communication with students to ensure engagement and motivation.
- Developed online resource materials that catered to diverse learning styles.
- Tracked academic progress and collaborated with faculty to provide tailored interventions.
- Conducted exit interviews to gather insights on student experiences and outcomes.

SKILLS

Academic counseling

Online learning strategies

Individualized learning plans

Communication

Data analysis

Support services

EDUCATION

Master of Science in Counseling

2015 – 2019

University of North Texas

ACHIEVEMENTS

- Recognized for outstanding student support with the 'Counselor of the Year Award'.
- Increased student satisfaction by 35% through enhanced support services.
- Developed a successful peer mentoring program that improved student retention rates.

LANGUAGES

English

Spanish

French