

MICHAEL ANDERSON

Residential Utility Plumber

- San Francisco, CA
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Results-driven utility plumber with a specialty in residential plumbing systems and a strong emphasis on customer satisfaction. This individual has cultivated a robust skill set through diverse experiences in plumbing repairs, installations, and maintenance. Highly regarded for the ability to diagnose and resolve plumbing issues promptly while maintaining a professional demeanor.

WORK EXPERIENCE

Residential Utility Plumber | Family First Plumbing

Jan 2022 – Present

- Provided plumbing services for residential properties, focusing on customer needs.
- Diagnosed plumbing issues and implemented effective repair solutions.
- Maintained detailed records of service calls and repairs performed.
- Ensured compliance with local plumbing codes and regulations.
- Educated homeowners on maintenance and preventative care.
- Achieved high levels of client satisfaction through exceptional service.

Utility Assistant | Home Repair Services

Jul 2019 – Dec 2021

- Assisted lead plumbers in installation and repair tasks across residential sites.
- Learned to apply plumbing code requirements during installations.
- Helped maintain inventory of plumbing supplies and tools.
- Participated in training sessions to enhance plumbing skills and knowledge.
- Provided support during emergency plumbing situations, ensuring timely resolutions.
- Received commendations from clients for outstanding service support.

SKILLS

Customer Focus

Problem Diagnosis

Communication

Time Management

Professionalism

Team Support

EDUCATION

Certification in Plumbing

2015 – 2019

Community College

ACHIEVEMENTS

- Achieved a customer satisfaction rating of 95% in feedback surveys.
- Recognized for exemplary service with a customer appreciation award.
- Increased repeat customer business by 30% through quality workmanship.

LANGUAGES

English

Spanish

French