



MICHAEL ANDERSON

Senior Utility Plumber

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SUMMARY

Accomplished utility plumber with extensive experience in the installation, maintenance, and repair of plumbing systems across commercial and residential projects. Proven track record of enhancing operational efficiency through innovative problem-solving and strategic project management. Expertise encompasses both new construction and retrofitting, ensuring compliance with relevant codes and standards. Demonstrated ability to lead teams in high-pressure environments while delivering exceptional service and maintaining strong client relationships.

WORK EXPERIENCE

Senior Utility Plumber Metro Plumbing Solutions

Jan 2023 - Present

- Supervised the installation of plumbing systems for over 300 residential units.
- Conducted regular inspections to ensure compliance with local codes and regulations.
- Utilized advanced diagnostic tools to troubleshoot complex plumbing issues.
- Coordinated with contractors and subcontractors for timely project completion.
- Implemented safety protocols that reduced workplace incidents by 25%.
- Trained junior plumbers in advanced techniques and safety practices.

Utility Plumber Citywide Plumbing Services

Jan 2020 - Dec 2022

- Executed plumbing installations for commercial buildings, ensuring high-quality workmanship.
 - Performed routine maintenance and emergency repairs, achieving a 95% customer satisfaction rating.
 - Collaborated with engineers to design efficient plumbing systems for new constructions.
 - Managed inventory and procurement of plumbing supplies, reducing costs by 15%.
 - Participated in community outreach programs to promote water conservation.
 - Documented all service activities and maintained accurate records for compliance purposes.
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EDUCATION

Bachelor of Science in Construction Management, State University

Sep 2019 - Oct 2020

ADDITIONAL INFORMATION

- **Technical Skills:** Project Management, Code Compliance, Team Leadership, Troubleshooting, Safety Protocols, Customer Relations
- **Awards/Activities:** Recognized as Employee of the Year for outstanding performance and leadership.
- **Awards/Activities:** Successfully completed a major retrofit project under budget by 20%.
- **Awards/Activities:** Reduced service response time by implementing a new scheduling system.
- **Languages:** English, Spanish, French