

MICHAEL ANDERSON

Director of Learning Services

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Experienced University Learning Facilitator with over 12 years of experience in educational leadership and program administration. Proven ability to develop and implement strategic initiatives that enhance student learning and institutional effectiveness. Strong background in leading teams to achieve academic goals and improve overall student satisfaction. Adept at utilizing data analytics to inform decision-making processes and drive continuous improvement.

WORK EXPERIENCE

Director of Learning Services | University of VWX

Jan 2022 – Present

- Oversaw academic support services that resulted in a 30% increase in student retention.
- Developed strategic plans that aligned with institutional goals for student success.
- Led a team of educators in implementing innovative teaching practices across campus.
- Utilized data to assess program effectiveness and drive improvements.
- Facilitated training sessions for faculty on best practices in student engagement.
- Established partnerships with community organizations to enhance student support services.

Academic Program Coordinator | State University

Jul 2019 – Dec 2021

- Managed multiple academic programs, ensuring alignment with accreditation standards.
- Conducted program evaluations that improved course offerings by 25%.
- Facilitated workshops to promote interdisciplinary collaboration among faculty.
- Led initiatives that enhanced student engagement and satisfaction rates.
- Coordinated with various departments to streamline academic processes.
- Provided mentorship to junior staff on program administration best practices.

SKILLS

Educational Leadership

Program Administration

Strategic Planning

Data Analysis

Stakeholder Engagement

Faculty Development

EDUCATION

Doctor of Education in Leadership and Policy

2015 – 2019

University of ABCD

ACHIEVEMENTS

- Achieved a 95% satisfaction rate in student support services.
- Implemented a new academic advising model that improved student outcomes significantly.
- Received the Distinguished Service Award for contributions to educational leadership.

LANGUAGES

English

Spanish

French