



MICHAEL ANDERSON

DIRECTOR OF TRANSPORTATION SERVICES

PROFILE

Dynamic Transportation Executive with a distinguished career spanning over 20 years in the public transportation sector. Expertise in managing multimodal transportation systems and enhancing urban mobility through innovative solutions. Proven ability to lead large teams in the execution of complex projects, ensuring adherence to budgetary and regulatory constraints. A strong advocate for sustainable practices, leveraging technology to improve service delivery and operational efficiency.

EXPERIENCE

DIRECTOR OF TRANSPORTATION SERVICES

City Transit Authority

2016 - Present

- Managed a budget of \$10 million, overseeing the allocation of resources for public transit projects.
- Implemented a real-time tracking system that improved commuter satisfaction by 25%.
- Collaborated with city officials to develop a comprehensive transportation plan.
- Led a team of 200 staff members, focusing on training and development to enhance service delivery.
- Executed community engagement initiatives to gather feedback and improve services.
- Analyzed ridership data to inform service adjustments and operational enhancements.

TRANSPORTATION PROJECT MANAGER

Urban Mobility Solutions

2014 - 2016

- Oversaw the development of transit-oriented developments, enhancing accessibility.
- Coordinated public outreach efforts to promote new transportation initiatives.
- Managed project timelines and budgets, ensuring compliance with local regulations.
- Utilized GIS technology to assess transportation needs and plan accordingly.
- Facilitated workshops to educate stakeholders on transportation issues and solutions.
- Developed performance metrics to evaluate project success and operational efficiency.

CONTACT

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SKILLS

- public transportation
- project management
- community engagement
- data analysis
- stakeholder relations
- sustainable practices

LANGUAGES

- English
- Spanish
- French

EDUCATION

MASTER OF URBAN PLANNING -
UNIVERSITY OF CALIFORNIA, BERKELEY,
2011

ACHIEVEMENTS

- Increased public transit ridership by 30% through targeted marketing campaigns.
- Received the 'Excellence in Transportation' award from the National Urban Transit Association in 2019.
- Successfully launched a bike-sharing program that contributed to reduced traffic congestion.