



# MICHAEL ANDERSON

## Intermodal Transport Manager

Resourceful Transport Operations Executive with a specialization in intermodal transportation and freight forwarding. With over 8 years of experience in the logistics sector, adept at managing complex transportation networks and optimizing supply chain processes. Proven ability to implement innovative solutions that enhance operational efficiency and reduce transit times. Strong analytical skills combined with a focus on customer service excellence and compliance with industry regulations.

### CONTACT

- (555) 234-5678
- michael.anderson@email.com
- San Francisco, CA

### EDUCATION

#### Bachelor of Arts in International Business - University of California

University  
2016-2020

### SKILLS

- intermodal transportation
- freight forwarding
- supply chain optimization
- customer service
- compliance
- data analysis

### LANGUAGES

- English
- Spanish
- French

### WORK EXPERIENCE

#### Intermodal Transport Manager

2020-2023

Cargo Connect Solutions

- Managed intermodal transportation operations, ensuring seamless integration of rail and truck services.
- Developed and maintained relationships with key carriers and suppliers.
- Analyzed shipment data to identify opportunities for cost savings.
- Implemented process improvements that reduced transit times by 15%.
- Monitored compliance with environmental regulations and best practices.
- Coordinated with warehouse teams to ensure efficient handling of cargo.

#### Freight Forwarding Specialist

2019-2020

Global Freight Solutions

- Coordinated international freight shipments, ensuring compliance with customs regulations.
- Provided clients with detailed shipping documentation and updates.
- Utilized customs brokerage software to streamline the clearance process.
- Collaborated with logistics teams to optimize shipping routes.
- Conducted market research to identify potential new markets for expansion.
- Participated in training programs to stay updated on industry trends.

### ACHIEVEMENTS

- Increased operational efficiency by 20% through process enhancements.
- Recognized as Employee of the Month for exceptional performance in logistics coordination.
- Achieved a 98% customer satisfaction rate through dedicated service.