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SKILLS

- freight management
- supply chain logistics
- transportation management systems
- data analytics
- compliance
- customer relations

EDUCATION

**BACHELOR OF SCIENCE IN LOGISTICS -
UNIVERSITY OF FLORIDA**

LANGUAGE

- English
- Spanish
- German

ACHIEVEMENTS

- Reduced transportation costs by 12% through strategic carrier negotiations.
- Achieved a 95% on-time delivery rate across all shipments.
- Recognized for outstanding service by receiving the Customer Satisfaction Award in 2020.

Michael Anderson

TRANSPORT OPERATIONS SUPERVISOR

Proficient Transport Operations Executive with a robust background in freight management and supply chain logistics. Bringing over 9 years of experience in overseeing transportation operations, focusing on cost management, service excellence, and employee development. Skilled in the use of transportation management systems and data analytics to enhance operational performance.

EXPERIENCE

TRANSPORT OPERATIONS SUPERVISOR

Freight Solutions Inc.

2016 - Present

- Supervised daily operations of transportation services, ensuring timely deliveries.
- Utilized transportation management software to optimize routing and scheduling.
- Conducted performance evaluations and training for operational staff.
- Managed relationships with carriers to negotiate favorable rates.
- Monitored compliance with safety regulations and company policies.
- Assisted in the development of operational budgets and forecasts.

LOGISTICS COORDINATOR

Swift Transport Services

2014 - 2016

- Coordinated logistics for domestic and international shipments.
- Maintained accurate records of shipments and inventory levels.
- Provided exceptional customer service by addressing inquiries and resolving issues.
- Collaborated with the warehouse team to ensure efficient loading and unloading.
- Analyzed shipping data to identify trends and improve processes.
- Participated in safety audits and compliance checks.