



MICHAEL ANDERSON

Transport Data Analyst

Detail-oriented Transport Data Analyst with a solid foundation in analyzing transportation systems to enhance operational performance and user satisfaction. Expertise in utilizing statistical analysis and data visualization techniques to derive insights that inform strategic decisions. Demonstrates a strong ability to collaborate with diverse teams and communicate findings effectively to non-technical stakeholders.

CONTACT

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- San Francisco, CA

EDUCATION

Bachelor of Arts in Transportation Studies

University of Michigan
2016-2020

SKILLS

- Statistical Analysis
- Data Visualization
- Performance Reporting
- Data Collection
- User Engagement
- Team Collaboration

LANGUAGES

- English
- Spanish
- French

WORK EXPERIENCE

Transport Data Analyst

2020-2023

Regional Transportation Agency

- Evaluated transportation data to identify performance trends and service gaps.
- Collaborated with operations teams to implement data-driven improvements.
- Developed visual reports to communicate findings to stakeholders.
- Assisted in the preparation of grant proposals based on data insights.
- Conducted workshops on data literacy for internal teams.
- Led initiatives to improve data collection methods, enhancing accuracy.

Data Analyst Intern

2019-2020

Transport Analytics Group

- Supported data analysis for various transportation projects.
- Conducted research on transportation trends and user behavior.
- Assisted in the creation of performance dashboards for transit metrics.
- Participated in data validation efforts to ensure integrity.
- Engaged with users to gather feedback on service quality.
- Collaborated with teams to streamline data reporting processes.

ACHIEVEMENTS

- Improved service delivery metrics by 15% through targeted analysis.
- Recognized for developing a data-driven approach to enhance user experience.
- Contributed to a project that secured funding for transportation improvements.