



# Michael ANDERSON

## TRAIN SCHEDULING SUPERVISOR

Innovative and analytical Train Scheduling Manager with a strong focus on enhancing operational efficiency in the rail industry. Demonstrates a unique ability to blend technical expertise with strategic insight, resulting in improved scheduling processes that meet and exceed organizational goals. Proven experience in utilizing advanced software solutions to streamline scheduling operations and optimize resource allocation.

## WORK EXPERIENCE

### TRAIN SCHEDULING SUPERVISOR

Regional Railway Network

2020 - 2025

- Supervised the development and implementation of train schedules for regional services.
- Analyzed scheduling data to identify inefficiencies and propose corrective actions.
- Coordinated with maintenance teams to ensure train availability and reliability.
- Managed scheduling software systems to enhance operational efficiency.
- Conducted training for staff on new scheduling protocols and systems.
- Engaged with customers to gather feedback and improve service delivery.

### OPERATIONS COORDINATOR

Urban Transit Authority

2015 - 2020

- Supported the scheduling team in optimizing urban train services.
- Monitored train operations to ensure adherence to schedules and safety protocols.
- Collaborated with various departments to enhance operational workflows.
- Utilized data analysis to inform scheduling decisions and adjustments.
- Prepared reports on service performance for management review.
- Facilitated communication between scheduling and operational teams to resolve issues.

## CONTACT

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## SKILLS

- operational efficiency
- data-driven decision making
- team leadership
- compliance management
- customer engagement
- software expertise

## LANGUAGES

- English
- Spanish
- French

## EDUCATION

**BACHELOR OF SCIENCE IN LOGISTICS  
MANAGEMENT, GEORGIA INSTITUTE  
OF TECHNOLOGY**

## ACHIEVEMENTS

- Achieved a 20% reduction in operational costs through improved scheduling practices.
- Recognized for outstanding performance with the 'Service Excellence Award' in 2020.
- Implemented a new feedback system that increased customer engagement by 30%.