MICHAEL ANDERSON

Senior Train Scheduler

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SUMMARY

Dynamic and results-oriented Train Scheduling Manager with over a decade of experience in optimizing transportation logistics and enhancing operational efficiency. Demonstrated expertise in strategic planning, resource allocation, and performance analysis, ensuring seamless train operations across multiple jurisdictions. Proven ability to lead cross-functional teams in the implementation of advanced scheduling systems, resulting in significant reductions in delays and improved customer satisfaction.

WORK EXPERIENCE

Senior Train Scheduler Metro Rail Systems   *Jan 2023 - Present*

- Developed and implemented advanced scheduling algorithms to optimize train routes.
- Collaborated with engineering teams to ensure timely maintenance and repairs.
- Analyzed performance metrics to identify areas for improvement and efficiency gains.
- Coordinated with dispatchers to manage real-time operational challenges.
- Trained staff on new scheduling software, enhancing team productivity.
- Presented monthly performance reports to senior management, highlighting key achievements.

Train Operations Analyst National Rail Corporation   *Jan 2020 - Dec 2022*

- Conducted thorough analyses of train schedules and passenger flows to enhance service delivery.
- Utilized GIS tools to visualize route efficiency and propose adjustments.
- Engaged with stakeholders to gather feedback on scheduling effectiveness and service quality.
- Monitored compliance with safety regulations and operational standards.
- Facilitated workshops to improve communication between scheduling and operations teams.
- Created detailed reports for regulatory bodies, ensuring transparency and accountability.

EDUCATION

Master of Science in Transportation Management, University of California, Berkeley   *Sep 2019 - Oct 2020*

ADDITIONAL INFORMATION

- **Technical Skills:** scheduling optimization, data analysis, project management, team leadership, regulatory compliance, performance metrics
- **Awards/Activities:** Reduced train delays by 25% through innovative scheduling practices.
- **Awards/Activities:** Received the 'Excellence in Operations' award for outstanding performance in 2020.
- **Awards/Activities:** Successfully led a project that improved customer satisfaction ratings by 15%.
- **Languages:** English, Spanish, French