



MICHAEL ANDERSON

DIRECTOR OF RAIL OPERATIONS

CONTACT

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SKILLS

- railway management
- operational strategy
- team development
- contract negotiation
- safety compliance
- performance analysis

LANGUAGES

- English
- Spanish
- French

EDUCATION

BACHELOR OF SCIENCE IN LOGISTICS AND SUPPLY CHAIN MANAGEMENT, GEORGIA TECH, 2015

ACHIEVEMENTS

- Achieved a 50% reduction in operational delays over a two-year period.
- Recognized for outstanding leadership with the Leadership in Rail Award.
- Increased employee satisfaction ratings by 30% through engagement initiatives.

PROFILE

Accomplished Train Operations Executive with extensive experience in managing large-scale rail systems and enhancing operational frameworks. Known for a strategic mindset and exceptional problem-solving abilities, facilitating the seamless execution of complex transportation initiatives. Proven expertise in workforce management, budget oversight, and stakeholder engagement, ensuring alignment with corporate objectives. Demonstrates a commitment to safety and compliance while fostering a culture of continuous improvement.

EXPERIENCE

DIRECTOR OF RAIL OPERATIONS

Interstate Rail Services

2016 - Present

- Directed all aspects of rail operations, including scheduling and compliance.
- Implemented process improvements that enhanced operational throughput by 35%.
- Negotiated contracts with suppliers, reducing costs by 15%.
- Led a team of 50+ personnel, focusing on professional development and performance metrics.
- Developed a comprehensive safety management system that decreased incidents by 40%.
- Utilized predictive analytics to optimize train scheduling and resource allocation.

OPERATIONS COORDINATOR

City Rail Network

2014 - 2016

- Coordinated daily train operations, ensuring compliance with safety regulations.
- Identified operational inefficiencies and recommended actionable solutions.
- Assisted in the development of operational policies and procedures.
- Trained new employees on operational protocols and safety measures.
- Monitored service performance metrics and reported findings to management.
- Facilitated communication between operational teams and senior management.