



# MICHAEL ANDERSON

## Senior Track Operations Manager

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### SUMMARY

Dynamic and results-oriented Track Operations Manager with over a decade of experience in optimizing rail operations and enhancing logistical efficiency. Demonstrated expertise in strategic planning, resource allocation, and operational oversight within high-stakes environments. Proven ability to lead cross-functional teams, streamline processes, and implement innovative solutions that drive productivity and reduce costs.

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### WORK EXPERIENCE

#### Senior Track Operations Manager MetroRail Systems

Jan 2023 - Present

- Oversaw daily operations of track maintenance and repair, ensuring adherence to safety protocols.
- Implemented a predictive maintenance program that reduced downtime by 30%.
- Managed a team of 50+ technicians and engineers, fostering professional development.
- Coordinated with federal agencies to ensure compliance with transportation regulations.
- Utilized GIS technology to optimize track inspections and maintenance schedules.
- Developed and monitored KPIs to assess operational performance and efficiency.

#### Track Operations Supervisor Railway Innovations

Jan 2020 - Dec 2022

- Led a team in the execution of track work projects, ensuring timely completion within budget.
  - Conducted risk assessments and developed mitigation strategies for operational hazards.
  - Collaborated with engineering teams to facilitate the integration of new technologies.
  - Monitored daily operations and prepared reports for senior management review.
  - Streamlined inventory management processes, resulting in a 15% cost reduction.
  - Enhanced communication protocols between operational teams and external stakeholders.
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### EDUCATION

#### Master of Science in Transportation Engineering, University of California, Berkeley

Sep 2019 - Oct 2020

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### ADDITIONAL INFORMATION

- **Technical Skills:** Operational Management, Strategic Planning, Data Analytics, Team Leadership, Regulatory Compliance, Safety Protocols
- **Awards/Activities:** Awarded 'Manager of the Year' for outstanding operational improvements.
- **Awards/Activities:** Implemented a training program that increased technician certification rates by 40%.
- **Awards/Activities:** Successfully reduced operational costs by \$1 million through efficiency initiatives.
- **Languages:** English, Spanish, French