

# MICHAEL ANDERSON

Senior Tile Setter

- San Francisco, CA
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Distinguished Tile Setter with over a decade of experience in the flooring industry, specializing in intricate tile designs and installations. Demonstrated expertise in both residential and commercial projects, showcasing a profound understanding of material properties and installation techniques. Proficient in interpreting architectural plans and executing high-quality finishes that adhere to stringent industry standards.

## WORK EXPERIENCE

### Senior Tile Setter | Precision Flooring Solutions

Jan 2022 – Present

- Executed high-end tile installations for luxury residential projects, ensuring flawless finishes.
- Collaborated with project managers to assess timelines and resource allocation for optimal efficiency.
- Utilized advanced tools and techniques to achieve precise cuts and alignments, enhancing aesthetic appeal.
- Trained and mentored junior tile setters on best practices and safety protocols, fostering a skilled workforce.
- Conducted regular inspections of completed work to ensure adherence to quality standards and specifications.
- Maintained meticulous records of materials used and project progress, facilitating transparent communication with clients.

### Tile Installer | Tile & Stone Creations

Jul 2019 – Dec 2021

- Performed tile installations in various settings, including commercial spaces and public facilities.
- Assisted in the selection of materials and design elements to align with client preferences and budget.
- Implemented innovative installation methods that reduced time and labor costs while maintaining quality.
- Managed inventory of materials and tools, ensuring all necessary supplies were available for projects.
- Provided exceptional customer service, addressing client inquiries and concerns promptly and effectively.
- Documented installation processes and outcomes, contributing to the company's portfolio of successful projects.

## SKILLS

Tile installation

Material selection

Project management

Safety protocols

Customer service

Team mentorship

## EDUCATION

### Diploma in Construction Technology

2012

City Technical Institute

## ACHIEVEMENTS

- Successfully completed over 200 residential and commercial tile projects within deadlines.
- Awarded 'Best Installer' by the National Tile Contractors Association in 2021.
- Increased client satisfaction ratings by 30% through exceptional craftsmanship and service.

## LANGUAGES

English

Spanish

French