

# MICHAEL ANDERSON

Threat Analyst

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Detail-oriented Threat Intelligence Analyst with 3 years of experience in the retail sector, focusing on protecting sensitive customer information and maintaining secure payment systems. Experienced in conducting thorough investigations into data breaches and developing strategies to prevent future incidents. Strong analytical skills combined with a solid understanding of cybersecurity compliance requirements in retail.

## WORK EXPERIENCE

### Threat Analyst | RetailGuard

Jan 2022 – Present

- Investigated data breaches to determine causes and impacts on customer data.
- Developed and implemented new security protocols that reduced breaches by 30%.
- Collaborated with IT to secure payment processing systems against cyber threats.
- Monitored customer data access logs for suspicious activities.
- Conducted security awareness training for retail staff.
- Created detailed reports on security incidents and recommended improvements.

### Cybersecurity Intern | ShopSecure

Jul 2019 – Dec 2021

- Assisted in monitoring network traffic for potential security threats.
- Conducted research on emerging cyber threats affecting retail.
- Supported the development of the security awareness program for employees.
- Participated in incident response drills to prepare for security incidents.
- Documented findings from security assessments for senior analysts.
- Contributed to team meetings with insights on security trends.

## SKILLS

Data breach investigation

Security protocol development

Payment security

Security awareness training

Cybersecurity compliance

Analytical skills

## EDUCATION

### Bachelor's in Information Systems

2019

State University

## ACHIEVEMENTS

- Improved data breach response time by 50% through new protocols.
- Recognized as Employee of the Month for outstanding contribution to security in 2021.
- Contributed to a project that enhanced customer satisfaction ratings significantly.

## LANGUAGES

English

Spanish

French