

# MICHAEL ANDERSON

QA Tester

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Dedicated Testing Specialist with a strong background in the education technology sector, bringing over 5 years of experience. Specializes in assessing and improving software quality for educational platforms. Highly skilled in both manual and automated testing, with a passion for ensuring that educational tools serve their intended purpose effectively. Collaborative team player with proven ability to communicate testing results and findings to non-technical stakeholders.

## WORK EXPERIENCE

### QA Tester | EduTech Solutions

Jan 2022 – Present

- Developed and executed test plans for educational software applications.
- Conducted usability testing to enhance user experience for educators and students.
- Worked closely with product managers to align testing with project requirements.
- Tracked defects and reported findings using JIRA.
- Participated in Agile ceremonies to ensure timely delivery of features.
- Improved testing accuracy leading to a 15% decrease in post-release defects.

### Junior QA Analyst | Learning Software Inc.

Jul 2019 – Dec 2021

- Assisted in creating and executing test cases for e-learning platforms.
- Documented testing results and assisted in defect tracking.
- Collaborated with development teams to resolve software issues.
- Participated in user acceptance testing to validate functionality.
- Contributed to a project that improved user engagement by 20%.
- Received recognition for commitment to quality assurance during the internship.

## SKILLS

Testing Strategies

Usability Testing

Agile

JIRA

Manual Testing

Collaboration

## EDUCATION

### Bachelor of Science in Educational Technology

2017

University of Learning

## ACHIEVEMENTS

- Contributed to a successful software launch that improved user ratings significantly.
- Received 'Outstanding Contributor' award for exceptional performance.
- Developed a testing protocol that enhanced efficiency by 20%.

## LANGUAGES

English

Spanish

French