



MICHAEL ANDERSON

HOUSING PROGRAM MANAGER

PROFILE

Dynamic Temporary Housing Coordinator with extensive experience in crisis management and housing stability programs. Expertise in navigating complex housing challenges and delivering tailored solutions for individuals and families in need. Proven track record of fostering partnerships with community organizations to enhance service delivery and resource allocation. Strong analytical skills enable the identification of trends and opportunities for program improvement.

EXPERIENCE

HOUSING PROGRAM MANAGER

Safe Haven Services

2016 - Present

- Oversaw housing programs serving over 500 families, achieving a 90% success rate in placements.
- Developed strategic partnerships with government and non-profit organizations to expand service reach.
- Implemented training programs for staff on crisis intervention and housing advocacy.
- Utilized project management software to streamline program operations and reporting.
- Conducted community needs assessments to identify gaps in housing services.
- Facilitated workshops for clients on navigating housing systems and resources.

TEMPORARY HOUSING ADVISOR

Crisis Response Center

2014 - 2016

- Provided immediate housing solutions for individuals in crisis situations.
- Collaborated with mental health professionals to support clients with dual diagnoses.
- Developed a resource database for quick access to housing options and support services.
- Monitored client outcomes to assess program effectiveness and areas for improvement.
- Coordinated with local shelters to ensure seamless transitions for clients.
- Engaged in ongoing professional development to stay abreast of housing trends and policies.

CONTACT

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SKILLS

- crisis management
- partnership development
- program evaluation
- client advocacy
- community outreach
- training and development

LANGUAGES

- English
- Spanish
- French

EDUCATION

**BACHELOR OF ARTS IN SOCIOLOGY,
UNIVERSITY OF MICHIGAN, 2016**

ACHIEVEMENTS

- Awarded the Community Impact Award for significant contributions to housing stability.
- Increased funding for housing programs by 40% through successful grant applications.
- Developed a housing toolkit that is now used by multiple organizations across the region.