MA

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SKILLS

- software engineering
- healthcare technology
- data analytics
- user interface design
- performance testing
- documentation

EDUCATION

MASTER OF SCIENCE IN SOFTWARE ENGINEERING, UNIVERSITY OF MICHIGAN, 2019

LANGUAGE

- English
- Spanish
- German

ACHIEVEMENTS

- Led a project that resulted in a 40% increase in telehealth service efficiency.
- Received the 'Excellence in Innovation' award for contributions to telehealth technology.
- Implemented a new user feedback system that improved service quality ratings.

Michael Anderson

TELEHEALTH DEVELOPMENT ENGINEER

Dynamic Telehealth Systems Engineer with a strong foundation in software engineering and healthcare technology integration. Recognized for the ability to design and implement innovative telehealth solutions that address real-world healthcare challenges. Extensive experience in collaborating with multidisciplinary teams to develop and refine telehealth systems that enhance patient care delivery. Proficient in utilizing data analytics to drive decision-making and continuous improvement in telehealth services.

EXPERIENCE

TELEHEALTH DEVELOPMENT ENGINEER

SmartCare Technologies

2016 - Present

- Developed telehealth software applications that improved patient interaction rates by 60%.
- Collaborated with design teams to create user-friendly interfaces for telehealth platforms.
- Implemented data security measures that ensured patient confidentiality.
- Conducted performance testing to optimize system functionality.
- Provided technical training to healthcare providers on the use of telehealth applications.
- Maintained documentation for software updates and user guides.

SYSTEMS INTEGRATION ENGINEER

HealthBridge Solutions

2014 - 2016

- Integrated telehealth solutions with electronic health record systems to streamline workflows.
- Collaborated with healthcare providers to gather feedback for system improvements.
- Assisted in the development of telehealth protocols and standard operating procedures.
- Provided ongoing support and troubleshooting for telehealth users.
- Participated in the evaluation of new telehealth technologies for potential adoption.
- Documented integration processes to ensure compliance with industry standards.