



# MICHAEL ANDERSON

## TECHNOLOGY STRATEGY ANALYST

### CONTACT

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- San Francisco, CA

### SKILLS

- EHR Implementation
- Telehealth Solutions
- Data Analysis
- Stakeholder Communication
- Project Coordination
- Healthcare Operations

### LANGUAGES

- English
- Spanish
- French

### EDUCATION

#### BACHELOR'S IN HEALTH INFORMATION MANAGEMENT, STATE UNIVERSITY

### ACHIEVEMENTS

- Led a project that reduced patient wait times by 15% through technology optimization.
- Awarded 'Outstanding Team Member' for contributions to successful project delivery.
- Presented findings at a national conference on healthcare technology innovations.

### PROFILE

Results-oriented Technology Strategy Analyst with 5 years of experience in the healthcare sector. My background combines technology expertise with a strong foundation in healthcare operations, enabling me to develop strategies that enhance patient care through technological innovation. I have led various projects aimed at integrating electronic health records (EHR) and optimizing telehealth services.

### EXPERIENCE

#### TECHNOLOGY STRATEGY ANALYST

##### HealthTech Innovations

2016 - Present

- Developed strategies for implementing EHR systems that improved data accessibility for healthcare providers.
- Analyzed user feedback to enhance telehealth services, resulting in a 25% increase in patient satisfaction.
- Collaborated with IT teams to troubleshoot system issues and ensure minimal downtime.
- Conducted training sessions for healthcare staff on new technology tools.
- Evaluated technology solutions through pilot programs, presenting findings to senior management.
- Managed vendor relationships to secure technology solutions that meet organizational needs.

#### JUNIOR ANALYST

##### MediCare Systems

2014 - 2016

- Assisted in the analysis of healthcare data to identify trends and inform technology strategy.
- Supported the implementation of a new patient management system that streamlined operations.
- Prepared reports on technology usage and patient outcomes to guide decision-making.
- Conducted market research on emerging healthcare technologies.
- Participated in cross-functional teams to enhance technology adoption across departments.
- Provided administrative support for project management activities.