



MICHAEL ANDERSON

TECHNICAL TRAINING CONSULTANT

CONTACT

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-  San Francisco, CA

SKILLS

- Instructional Design
- Adult Learning Theory
- Training Needs Analysis
- E-Learning Development
- Communication Skills
- Data Evaluation

LANGUAGES

- English
- Spanish
- French

EDUCATION

BACHELOR OF SCIENCE IN HEALTH INFORMATION MANAGEMENT, STATE UNIVERSITY, 2015

ACHIEVEMENTS

- Successfully launched a new training program that improved software usage compliance by 50%.
- Received commendation from management for innovative training approaches that enhanced engagement.
- Developed a resource library that increased training accessibility and self-service options for staff.

PROFILE

Results-driven Technical Training Practitioner with 5 years of experience in the healthcare technology domain. Specialized in creating immersive training experiences that empower healthcare professionals to effectively utilize technology in patient care. Demonstrated ability to identify gaps in knowledge and develop targeted training solutions that enhance operational efficiency. Skilled in using various instructional design models to create engaging learning materials.

EXPERIENCE

TECHNICAL TRAINING CONSULTANT

HealthTech Solutions

2016 - Present

- Developed and delivered training workshops for over 200 healthcare professionals on new software implementations.
- Utilized adult learning principles to create engaging training content that increased user confidence by 40%.
- Conducted post-training assessments to measure knowledge retention and application in the workplace.
- Collaborated with product development teams to ensure training materials aligned with software updates.
- Created interactive e-learning modules that enhanced training accessibility for remote staff.
- Facilitated focus groups to gather feedback on training effectiveness and areas for improvement.

TRAINING ANALYST

MediTech Corp.

2014 - 2016

- Analyzed training needs and developed a curriculum that reduced onboarding time by 20%.
- Implemented a new Learning Management System, contributing to a streamlined training process.
- Created training metrics to evaluate effectiveness and improve future training strategies.
- Organized user acceptance testing sessions to ensure training materials met user needs.
- Worked with stakeholders to align training objectives with organizational goals.
- Facilitated knowledge transfer sessions that increased team productivity by 15%.