

MICHAEL ANDERSON

Community Technology Trainer

- San Francisco, CA
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Versatile Technical Learning Coach with a background in non-profit organizations, specializing in technology training for diverse communities. Over the past 7 years, I have developed programs aimed at upskilling individuals from various backgrounds, focusing on digital literacy and access to technology. I am committed to empowering underrepresented populations by promoting equitable access to technology education.

WORK EXPERIENCE

Community Technology Trainer | Digital Access Foundation

Jan 2022 – Present

- Designed and facilitated digital literacy workshops for over 300 community members.
- Developed training materials that catered to varying levels of technology proficiency.
- Implemented a follow-up support system that increased participant retention rates by 50%.
- Collaborated with local organizations to enhance outreach and engagement.
- Evaluated program effectiveness through participant surveys and adjusted offerings accordingly.
- Organized community events that promoted technology access and education.

Technology Outreach Coordinator | Tech for All

Jul 2019 – Dec 2021

- Led initiatives to provide technology training to underserved populations, impacting over 400 individuals.
- Coordinated training sessions in partnership with local schools and community centers.
- Developed resources and toolkits for trainers to enhance program delivery.
- Conducted assessments to measure the impact of training on participants' skills.
- Organized volunteer training programs to support community engagement efforts.
- Promoted technology access through advocacy and community partnerships.

SKILLS

Community Training

Digital Literacy

Project Management

Stakeholder Engagement

Curriculum Development

Program Evaluation

EDUCATION

Master of Arts in Community Development

2014

University of Washington

ACHIEVEMENTS

- Increased program enrollment by 60% over three years through targeted outreach initiatives.
- Recognized with the 'Community Impact Award' in 2020 for outstanding service.
- Successfully launched a technology mentorship program that paired experienced professionals with community members.

LANGUAGES

English

Spanish

French