MA

Michael
ANDERSON

CYBERSECURITY CAREER COACH

CONTACT

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SKILLS

- cybersecurity coaching
- risk management
- ethical hacking
- workshop facilitation
- networking
- client support

LANGUAGES

- English
- Spanish
- French

EDUCATION

BACHELOR OF SCIENCE IN INFORMATION TECHNOLOGY, CYBER UNIVERSITY

ACHIEVEMENTS

- Successfully guided 30 clients into cybersecurity roles within one year, achieving a significant industry impact.
- Received 'Excellence in Coaching' award from SecurePath in 2021 for outstanding client success.
- Contributed articles to cybersecurity publications on career advancement and skills development.

Enthusiastic Technical Career Coach with over 6 years of experience working in the cybersecurity sector, specializing in preparing professionals for careers in information security. My approach combines technical knowledge with personal development strategies to help clients build resilience and confidence in a rapidly evolving field. I have successfully coached individuals transitioning from roles in IT support, networking, and even non-technical backgrounds into cybersecurity positions.

WORK EXPERIENCE

CYBERSECURITY CAREER COACH

SecurePath

2020 - 2025

- Coached over 75 clients on transitioning into cybersecurity roles from various backgrounds.
- Developed targeted coaching programs that improved clients' technical skills by 50%.
- Conducted workshops on ethical hacking and risk management, attended by over 200 participants.
- Created an online resource center with articles and tools for aspiring cybersecurity professionals.
- Worked closely with industry experts to keep coaching content relevant and up-to-date.
- Facilitated networking events connecting clients with cybersecurity professionals.

IT SUPPORT SPECIALIST

Tech Support Co.

2015 - 2020

- Provided technical support for a diverse range of clients, enhancing customer satisfaction by 30%.
- Trained new employees on troubleshooting and customer service best practices.
- Assisted in the implementation of security protocols, improving overall system integrity.
- Maintained documentation for support processes, ensuring smooth operations.
- Analyzed system vulnerabilities and reported issues to management for resolution.
- Collaborated with cross-functional teams to enhance IT service delivery.