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EXPERTISE SKILLS

- clinical data analysis
- EHR systems
- stakeholder engagement
- project management
- training development
- compliance

LANGUAGES

- English
- Spanish
- French

CERTIFICATION

- Master of Health Administration, University of Michigan

REFERENCES

John Smith

Senior Manager, Tech Corp
john.smith@email.com

Sarah Johnson

Director, Innovation Labs
sarah.j@email.com

Michael Brown

VP Engineering, Solutions Inc
mbrown@email.com

MICHAEL ANDERSON

HEALTHCARE BUSINESS ANALYST

Dynamic Technical Business Analyst with a focus on healthcare technology solutions, bringing forth a robust background in analyzing clinical data to enhance patient outcomes. Expertise in translating complex healthcare requirements into functional specifications that drive system enhancements. Recognized for a collaborative approach in engaging with multidisciplinary teams to identify and implement solutions that improve operational workflows.

PROFESSIONAL EXPERIENCE

HealthTech Solutions

Mar 2018 - Present

Healthcare Business Analyst

- Analyzed clinical workflows to identify inefficiencies and recommend technology solutions.
- Collaborated with healthcare providers to gather requirements for electronic health record (EHR) systems.
- Developed training materials for end-users to facilitate the adoption of new technologies.
- Conducted data analysis to support clinical decision-making processes.
- Participated in system testing and validation to ensure compliance with healthcare standards.
- Facilitated stakeholder meetings to align project objectives with organizational goals.

Community Health Systems

Dec 2015 - Jan 2018

Business Analyst Intern

- Assisted in the analysis of patient data to identify trends and improve care delivery.
- Supported project management tasks by maintaining project timelines and deliverables.
- Engaged with clinical staff to gather feedback on system usability.
- Prepared reports on project progress and outcomes for management review.
- Conducted user interviews to inform system enhancements.
- Coordinated training sessions to educate staff on new processes and technologies.

ACHIEVEMENTS

- Implemented a new EHR system that improved patient record retrieval time by 40%.
- Recognized for outstanding contributions to a project that enhanced patient satisfaction scores by 15%.
- Received commendation from management for exceptional analytical skills during system upgrades.