



## CONTACT

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- 📍 San Francisco, CA

## SKILLS

- Java
- C++
- Python
- Network protocols
- Real-time processing
- Agile methodologies

## LANGUAGES

- English
- Spanish
- French

## EDUCATION

### BACHELOR OF SCIENCE IN COMPUTER SCIENCE, STATE UNIVERSITY

## ACHIEVEMENTS

- Achieved 'Best Innovator' award for developing a network monitoring tool that reduced downtime by 20%.
- Recognized for outstanding performance in delivering customer-focused software solutions.
- Contributed to a project that received commendation for enhancing service quality in the telecommunications sector.

# Michael ANDERSON

## SYSTEMS SOFTWARE ENGINEER

Dedicated Systems Software Engineer with over 6 years of experience in the telecommunications industry. I have a strong background in developing and maintaining software systems that support high-availability services. My expertise includes working with network protocols, real-time data processing, and system integration. I excel at collaborating with cross-functional teams to deliver software solutions that enhance customer satisfaction and operational efficiency.

## WORK EXPERIENCE

### SYSTEMS SOFTWARE ENGINEER

Telecom Solutions Corp.

2020 - 2025

- Developed software for network management systems, improving service uptime by 30%.
- Implemented real-time data processing solutions that enhanced customer experience.
- Collaborated with hardware engineers to ensure seamless integration of software with telecom equipment.
- Conducted performance testing, identifying bottlenecks and improving system responsiveness.
- Utilized Agile methodologies to manage software development projects efficiently.
- Provided technical support and training to junior team members on system operations.

### JUNIOR SYSTEMS SOFTWARE ENGINEER

ConnectNet Ltd.

2015 - 2020

- Assisted in the development of software applications for telecom infrastructure, enhancing system reliability.
- Participated in troubleshooting and resolving software-related issues in production environments.
- Contributed to the documentation of software specifications and user guides.
- Collaborated with quality assurance teams to ensure software met performance standards.
- Supported the integration of new software features based on customer feedback.
- Engaged in continuous learning to stay updated on technology trends in telecommunications.