



Michael ANDERSON

SYSTEMS PROGRAMMER

Innovative Systems Programmer with over 7 years of experience in the retail industry, specializing in e-commerce platforms. I have a strong background in developing software solutions that enhance user experience and drive sales. My programming expertise includes PHP, JavaScript, and SQL, and I excel in using frameworks like Laravel and React.

CONTACT

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- 📍 San Francisco, CA

SKILLS

- PHP
- JavaScript
- SQL
- Laravel
- React
- E-commerce
- A/B Testing

LANGUAGES

- English
- Spanish
- French

EDUCATION

**BACHELOR OF SCIENCE IN SOFTWARE
ENGINEERING, CITY UNIVERSITY**

ACHIEVEMENTS

- Received 'Top Performer' award for outstanding contributions to e-commerce project initiatives.
- Increased user engagement by 40% through effective implementation of new features.
- Successfully led a project that streamlined inventory management, reducing errors by 20%.

WORK EXPERIENCE

SYSTEMS PROGRAMMER

RetailTech Solutions

2020 - 2025

- Developed an e-commerce platform that increased online sales by 50% within the first quarter of launch.
- Collaborated with marketing teams to integrate promotional tools into the shopping experience.
- Conducted A/B testing to optimize website performance and user engagement metrics.
- Implemented security measures to protect user data and transaction integrity.
- Performed database management and optimization, enhancing system response times by 30%.
- Trained staff on new software functionalities, improving team efficiency.

JUNIOR SYSTEMS PROGRAMMER

ShopSmart Inc.

2015 - 2020

- Assisted in the development of web applications for inventory management and sales tracking.
- Participated in user testing sessions to gather feedback and improve application usability.
- Documented software features and functionality for future reference and training.
- Resolved technical issues reported by users, ensuring minimal disruption to operations.
- Contributed to the migration of legacy systems to modern web applications.
- Supported the integration of third-party payment gateways to enhance customer experience.